QuickSync: Improving Synchronization Efficiency for Mobile Cloud Storage Services

Yong Cui, Zeqi Lai, Xin Wang, and Ningwei Dai

Abstract—Mobile cloud storage services have gained phenomenal success in recent few years. In this paper, we identify, analyze, and address the synchronization (*sync*) inefficiency problem of modern mobile cloud storage services. Our measurement results demonstrate that existing commercial sync services fail to make full use of available bandwidth, and generate a large amount of unnecessary sync traffic in certain circumstances even though the incremental sync is implemented. For example, a minor document editing process in Dropbox may result in sync traffic 10 times that of the modification. These issues are caused by the inherent limitations of the sync protocol and the distributed architecture. Based on our findings, we propose QuickSync, a system with three novel techniques to improve the sync efficiency for mobile cloud storage services, and build the system on two commercial sync services. Our experimental results using representative workloads show that QuickSync is able to reduce up to 73.1 percent sync time in our experiment settings.

Index Terms—Mobile cloud storage, mobile networks, measurement, synchronization efficiency

14 **1** INTRODUCTION

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DERSONAL cloud storage services are gaining tremendous 15 popularity in recent years by enabling users to conve-16 niently synchronize files across multiple devices and back 17 up data. Services like Dropbox, Box, Seafile have prolifer-18 ated and become increasingly popular, attracting many big 19 companies such as Google, Microsoft or Apple to enter this 20 market and offer their own cloud storage services. As a pri-21 mary function of cloud storage services, data synchroniza-22 tion (sync) enables the client to automatically update local 23 file changes to the remote cloud through network communi-24 cations. Synchronization efficiency is determined by the speed 25 26 of updating the change of client files to the cloud, and con-27 sidered as one of the most important performance metrics for cloud storage services. Changes on local devices are 28 expected to be quickly synchronized to the cloud and then 29 to other devices with low traffic overhead. 30

More recently, the quick increase of mobile devices poses 31 the new demand of ubiquitous storage to synchronize users' 32 personal data from anywhere at anytime and with any con-33 nectivity. Some cloud storage providers have extended and 34 deployed their services in mobile environments to support 35 Mobile Cloud Storage Services, with functions such as 36 chunking and deduplication optionally implemented to 37 improve the transmission performance. 38

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Despite the efforts, the sync efficiency of popular mobile 39 cloud storage services is still far from being satisfactory, and 40 under certain circumstances, the sync time is much longer 41 than expected. The challenges of improving the sync effi- 42 ciency in mobile/wireless environment are threefold. First, 43 as commercial storage services are mostly closed source with 44 data encrypted, their designs and operational processes 45 remain unclear to the public. It is hard to directly study the 46 sync protocol and identify the root cause of sync difficulty. 47 Second, although some existing services try to improve the 48 sync performance by incorporating several capabilities, it 49 is still unknown whether these capabilities are useful or 50 enough for good storage performance in mobile/wireless 51 environments. Finally, as a mobile cloud storage system 52 involves techniques from both storage and network fields, it 53 requires the storage techniques to be adaptive and work effi-54 ciently in the mobile environment where the mobility and 55 varying channel conditions make the communications sub- 56 ject to high delay or interruption.

To address above challenges, we identify, analyze and 58 propose a set of techniques to increase the sync efficiency in 59 modern mobile cloud storage systems. Our work consists of 60 three major components: 1) identifying the performance 61 bottlenecks based on the measurement of the sync opera- 62 tions of popular commercial cloud storage services in the 63 mobile/wireless environment, 2) analyzing in details the 64 problems identified, and 3) proposing a new mobile cloud 65 storage system which integrates a few techniques to enable 66 efficient sync operations in mobile cloud storage services. 67

We first measure the sync performance of the most popular commercial cloud storage services in mobile/wireless 69 networks (Section 2). Our measurement results show that 70 the sync protocol used by these services is indeed inefficient. Specifically, the sync protocol can not fully utilize the 72 available bandwidth in high RTT environment or when 73

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	I ABLE 1		
Capability Implementation	of Four Popular	Cloud Storage	Services

Capabilities		Window	VS	Android				
Cupublides	Dropbox	Google Drive	OneDrive	Seafile	Dropbox	Google Drive	OneDrive	Seafile
Chunking	4 MB	8 MB	var.	var.	4 MB	260 KB	1 MB	×
Bundling		×	×	×	×	×	×	×
Deduplication	, V	×	×	\checkmark		×	×	×
Delta encoding		×	×	, V	×	×	×	×
Data compression		\checkmark	×	×	×	×	×	×

The var. refers to variable chunk size.

synchronizing multiple small files. Furthermore, although
some services, e.g., Dropbox, have implemented the incremental sync to reduce the traffic size, this technique is
not valid in all scenarios. We observe that a document editing process may result in sync traffic 10 times that of the
modification.

We further conduct in-depth analysis of the trace data 80 and also apply decryption to identify the root cause of 81 the inefficiency in the sync protocol (Section 3). Based on 82 our studies, the two major factors that contribute to the inef-83 ficiency are the inherent limitations of the sync protocol 84 and the distributed storage architecture. Specifically, the de-85 duplication to reduce redundant data transmissions does 86 not always contribute to the sync efficiency. The distributed 87 nature of storage services poses a challenge to the practical 88 implementation of the delta encoding algorithm, and 89 the failure in the incremental sync may lead to a large traffic 90 overhead. The iterative sync scheme suffers from low 91 throughput when there is a need to synchronize a set of files 92 through a slow network. 93

Based on our observation and analysis, we propose Quick-94 Sync, a system with three novel techniques to improve the 95 sync efficiency for mobile cloud storage services (Section 4). 96 To reduce the the sync time, we introduce Network-aware 97 *Chunker* to adaptively select the proper chunking strategy 98 based on real-time network conditions. To reduce the sync 99 traffic overhead, we propose Redundancy Eliminator to cor-100 rectly perform delta encoding between two similar chunks 101 located in the original and modified files at any time during 102 the sync process. We also design Batched Syncer to improve 103 the network utilization of sync protocol and reduce the over-104 head when resuming the sync from an interruption. 105

We build our QuickSync system on Dropbox, currently 106 the most popular cloud storage services, and Seafile, an 107 108 popular open source personal cloud storage system (Section 5). Collectively, these techniques achieve significant 109 110 improvement in the sync latency for cloud storage services. Evaluation results (Section 6) show that the QuickSync sys-111 tem is able to significantly improve the sync efficiency, 112 reducing up to 73.1 percent sync time in representative sync 113 scenarios with our experiment settings. To the best of our 114 knowledge, we are the first to study the sync efficiency 115 problem for mobile cloud storage services. 116

117 2 SYNCHRONIZATION INEFFICIENCY

Sync efficiency indicates how fast a client can update changes to the cloud. In this section, we conduct a series of experiments to investigate the sync inefficiency issues existing in four most popular commercial cloud storage service systems in wireless/mobile environments. We will further 122 analyze our observed problems and explain their root 123 causes in Section 3. 124

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2.1 Architecture and Capabilities

The key operation of the cloud storage services is *data sync*, 126 which automatically maps the changes in local file systems 127 to the cloud via a series of network communications. Before 128 presenting the sync inefficiency issues, we first give a brief 129 overview of the typical architecture of cloud storage serv- 130 ices and the key capabilities that are often implemented for 131 speeding up data transmissions. 132

Architecture. A typical architecture of cloud storage serv- 133 ices includes three major components [1]: the client, the con- 134 trol server and the data storage server. Typically, a user has a 135 designated local folder (called sync folder) where every file 136 operation is informed and synchronized to the cloud by the 137 client. The client splits file contents into chunks and indexes 138 them to generate the metadata (including the hashes, modi- 139 fied time etc.). The file system on the server side has an 140 abstraction different from that of the client. Metadata and 141 contents of user files are separated and stored in the control 142 and data storage servers respectively. During the sync 143 process, metadata are exchanged with the control server 144 through the metadata information flow, while the contents are 145 transferred via the data storage flow. In a practical implemen- 146 tation, the control server and the data storage server may be 147 deployed in different locations. For example, Dropbox 148 builds its data storage server on Amazon EC2 and S3, while 149 keeping its own control server. Another important flow, 150 namely notification flow, pushes notifications to the client 151 once changes from other devices are updated to the cloud.

Key Capabilities. Cloud storage services can be equipped 153 with several capabilities to optimize the storage usage and 154 speed up data transmissions: 1) chunking (i.e., splitting a 155 content into a certain size data unit), 2) bundling (i.e., the 156 transmission of multiple small chunks as a single chunk), 3) 157 deduplication (i.e., avoiding the retransmission of content 158 already available in the cloud), 4) delta-encoding (i.e., only 159 transmitting the modified portion of a file) and 5) compres- 160 sion. The work in [2] shows how the capabilities are imple- 161 mented on the desktop clients. We further follow the 162 methods in [2] to analyze the capabilities already imple- 163 mented on the mobile clients. Table 1 summarizes the capa- 164 bilities of each service on multiple platforms, with the test 165 client being the newest released version before March 1, 166 2015. In following sections, we will show that these capabili- 167 ties also make a strong side impact on the sync efficiency. 168



Fig. 1. Lower DER does not always make efficient.

169 2.2 Low DER Not Equal to Efficiency

To evaluate the effectiveness of deduplication in reducing the original transmission data size, the metric *Deduplication Efficiency Ratio* (DER) is defined as the ratio of the *deduplicated file size* to the *original file size*. Intuitively, lower DER means more redundancy can be removed and the total sync time can be reduced. However, our experiment indicates that lower DER *may not* alway make sync efficient.

177 As only Dropbox and Seafile incorporate the deduplication function, to study the relationship between the sync 178 179 time and DER, we use Wireshark to measure the packet level trace of the two services in a controlled WiFi environ-180 ment. We use tc to tune the RTT for each service according 181 to the typical RTT values in mobile/wireless networks [3]. 182 We only perform measurements on the Windows platform 183 because most services did not implement the deduplication 184 on the Android platform. We collect about 500 MB user 185 data from a Dropbox user and upload these fresh data via 186 the tested services. From the trace captured we can get the 187 sync time and calculate the DER as a ratio of the transmis-188 sion traffic size and the original traffic size. 189

Fig. 1 shows that the DER for Dropbox and Seafile are and 65 percent respectively under each RTT setting. Intuitively, a higher DER value would take more time to complete a sync operation. However, we find that in a better network condition (e.g., when the RTT is 200 ms), it costs more time for Seafile to complete the sync.

196 2.3 Failure of Incremental Sync

To reduce the network traffic for synchronizing changes, 197 some services such as Dropbox leverage the delta encoding 198 algorithm (e.g., rsync [4]) to achieve *incremental sync* instead 199 of full-file sync. However, as we will show next, the incre-200 mental sync is not always available and the client software 201 may synchronize much more data than expected. To evalu-202 203 ate how much additional traffic is incurred, we define a metric Traffic Utilization Overhead (TUO) as the ratio of the 204 generated traffic size to the expected traffic size. When the value 205 of TUO is larger than 1, it indicates additional data are 206 transferred. A large TUO value indicates that more extra 207 208 data are transmitted to the storage server during a sync process. We conduct two sets of experiments to find out when 209 the claimed incremental sync mechanism fails. 210

In the first experiment, all operations are performed on 211 212 synchronized files with both the metadata and contents completely updated to the cloud. We perform three types of 213 basic operation in typical real-world usage patterns: *flip bits*, 214 *insert* and *delete* several continuous bytes at the head, end or 215 random position of the test file, and see how much sync traf-216 fic will be generated when the given operation is performed. 217 Table 2 provides the details of these three basic operations. 218

TABLE 2 Three Types of Modification Operations

Operation	Description (assuming the file size is S bytes)
Flip	flip <i>w</i> bytes data at the head, end or random position of the test file.
Insert	insert <i>w</i> random data at the head, end or random position of the test file.
Delete	delete w random data at the head, end or random position of the test file.

Since 10 KB is the recommended default window size in the 219 original delta encoding algorithm [4], we vary w from 10 KB 220 to 5 MB to ensure that the modification size is larger than the 221 minimum delta that can be detected. To avoid the possible 222 interaction between two consecutive operations, the next 223 operation is performed after the previous one is completed. 224 An operation in each case is performed 10 times to get the 225 average result. Because GoogleDrive and OneDrive have not 226 implemented the incremental sync, they upload the whole 227 file upon the modification, and are expected to have a large 228 amount of traffic even for a slight modification. Thus in this 229 section our studies focus on Dropbox and Seafile.¹

In Figs. 2 a, 2 b, and 2 c, for Dropbox, interestingly the 231 three types of operation result in totally different traffic 232 sizes. For the flip operation, in most cases the TUO is close 233 to 1. Even when the modification window is 10 KB, the 234 TUO is less than 1.75, indicating that incremental sync 235 works well for flip operations performed at any position. 236 The sync traffic of insert operation is closely related to the 237 position of the modification. The TUO is close to 1 when an 238 insertion is performed at the end of the file, but the gener- 239 ated traffic is much higher than expected when an insertion 240 is made at the head or a random position. Specifically, 241 inserting 3 MB data at the head or random position of a 242 40 MB file results in nearly 40 MB sync traffic, which is close 243 to the full file sync mechanism. The TUO results for the 244 delete operation are similar to the insert operation. Differ- 245 ently, deleting at the end of the file generates small sync 246 traffic (TUO is close to zero). However deleting at the head 247 or random position leads to larger sync traffic, especially for 248 a large file, e.g., 40 MB (TUO is larger than 10). Another 249 interesting finding is that for both insert and delete opera- 250 tions in Dropbox, the TUO drops to a very low value when 251 the modification window w is 4 MB, where the TUO is close 252 to 1 for the insert operation and close to 0 for the delete 253 operation. 254

In Figs. 2 d, 2 e, and 2 f, the TUO results of different operations for Seafile are similar. Although the TUO results are 256 close to 1 for large modifications (e.g., modified size ≥ 1 257 MB), the TUO results are larger than 10 for all modifications 258 smaller than 100 KB. This shows that the incremental sync 259 in Seafile fails to reduce the sync traffic for small modifications, no matter where the changes are made in a file. 261

In the second experiment, we investigate the sync traffic 262 of performing the modification on the files while the sync 263 data are in the middle of transmissions to the cloud. We first 264 create a 4 MB fresh file in the sync folder, and perform the 265

1. The latest version of Seafile adds the incremental sync. Therefore, based on our prior conference version we add the measurement for Seafile.



Fig. 2. Traffic utilization overhead of Dropbox and Seafile generated by a set of modifications. In this experiment, we perform flip, insert, and delete operation over continuous bytes at the head, end or random position of the test file.

same flip operation as that in the first experiment at a ran-266 dom position with the modification window w = 512 KB in 267 every 20 s. Note that the TUO of such an operation is close to 268 1 in the first experiment, and in the second experiment, the 269 flip operation is performed immediately after the file is created 270 while the sync process has not completed. Such a behavior is 271 common for an application such as MS-word or VMware 272 which creates fresh temp files and periodically modifies 273 them at runtime. We vary the number of modifications to 274 measure the traffic size. We also use tc to involve additional 275 RTT to see the traffic under different network conditions. 276

Fig. 3 shows the sync traffic of Dropbox for periodic flip 277 on a 4 MB file with various RTT. Interestingly, for all cases 278 279 the TUO is larger than 2, indicating that at least 8 MB data are synchronized. Moreover, we observe that the TUO is 280 affected by the RTT. When the RTT is 600 ms, surprisingly 281 the TUO rises with the increase of the modification times. 282 The sync traffic reaches up to 28 MB, 448 percent of the new 283 content size(including both the fresh file and immediate 284 modifications) when the modifications are performed five 285 times. The result of Seafile is similar to that of Dropbox and 286 omitted due to the page limit. 287

Collectively, our measurement results show that the incremental sync does not work well in all cases. Specifically, for insert and delete operations at certain positions, the generated traffic size is much larger than the expected size. Moreover, the incremental sync mechanism may fail when attempting to synchronize with the files in the middle of the sync process which results in undesirable traffic overhead.



Fig. 3. TUO of synchronizing modification in the middle of sync process.

2.4 Bandwidth Inefficiency

Sync throughput is another critical metric that reflects the 296 sync efficiency. The sync protocol relies on TCP and its 297 performance is affected by network factors such as RTT or 298 packet loss. Because of different system implementations, 299 it is unreasonable to evaluate how the underlying band- 300 width of a storage service is used by directly measuring the 301 throughput or latency [2]. To characterize the network 302 usage of sync protocol, we introduce a novel metric, Band- 303 width Utilization Efficiency (BUE), which is defined as the 304 ratio of the practical measured throughput to the theoretical 305 TCP bandwidth. The latter indicates the available bandwidth 306 in steady state and can be estimated by <u>Segment_size*cwnd</u>. 307 where *cwnd* is the observed average congestion window 308 size during the transmission. The BUE metric is a value 309 between 0 and 1. Rather than measuring the end-to-end 310 throughput, we apply BUE to evaluate how well the cloud 311 storage service can utilize the available network bandwidth 312 to reduce the sync time. 313

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To investigate how the sync protocol utilizes the underly- 314 ing network bandwidth, we have the Windows and 315 Android clients of Dropbox, GoogleDrive, OneDrive and 316 Seafile run in Wi-Fi and cellular networks (UMTS) respec- 317 tively. We create a set of highly compressed files (to exclude 318 the effect of compression) with various total sizes in the 319 sync folder and measure the packet-level trace using Wire- 320 shark and tcpdump. We compute the *theoretical TCP band*- 321 *width* based on real-time observed RTT and *cwnd* to 322 calculate BUE. In Wi-Fi networks, we use tc to tune the 323 RTT, simulating various network conditions. In cellular networks we change the position to tune the RTT. Each test is 325 performed 10 times to calculate the average result. 326

The BUE results of all services in WiFi networks with different RTT are shown in Fig. 4. For each service, the BUE of 328 synchronizing 4 MB file is close to 1, reflecting that all services are able to fully utilize the available bandwidth. The 330 traffic size of synchronizing 40 KB*100 files is close to that 331 of 4 MB file, but we observe that the BUE slumps significantly when synchronizing multiple files. This degradation 333 is more serious for GoogleDrive and OneDrive, with their 334



Fig. 4. Bandwidth utilization efficiency of four cloud storage services in various network conditions

BUE dropping under 20 percent when syncing 40 KB*100 335 files. For all services, BUE decreases for large files such as 336 20 or 40 MB and when RTT increases. The degradation of 337 BUE indicates that the sync protocol cannot efficiently uti-338 lize the underlying available bandwidth. The decrease of 339 BUE for large RTT indicates that the sync protocol can not 340 well adapt to a slow network. Results in cellular networks 341 are similar and omitted due to the page limit. 342

343 **3 ROOT CAUSE OF SYNC INEFFICIENCY**

Our observations have demonstrated that mobile cloud storage services suffer from sync inefficiency problems. In this section, we analyze the sync protocol and explain the root causes for the inefficiency.

348 **3.1 Pinning Down the Sync Protocol**

It is difficult to directly analyze the sync protocol of com-349 mercial services such as Dropbox, as they are closed source 350 and most of the network traffic is encrypted. To understand 351 the sync protocol, we exploit both measurement and 352 353 decryption. Specifically, we first analyze the network traces 354 of all services studied in Section 2 to show the general sync process, and then we hijack the encrypted traffic of Dropbox 355 to understand the protocol details. 356

Commonality Analysis. Although it is difficult to obtain 357 the protocol details from the encrypted sync, we still can 358 get some high-level knowledge of the protocol by analyz-359 ing the packet-level network traces, and our analyses 360 indicate that the sync processes of all services in various 361 platforms commonly have three key stages: 1) sync prepa-362 ration stage, the client first exchanges data with the control 363 server; 2) data sync stage, the client sends data to, or 364 retrieves data from the data storage server. In case that 365 the chunking scheme is implemented, data chunks are 366 sequentially stored or retrieved with a "pause" in 367 between, and the next chunk will not be transferred until 368 the previous one is acknowledged by the receiver; 3) sync 369



Fig. 5. A typical sync process of Dropbox.

finish stage, the client communicates with the control 370 server again to conclude its sync process. 371

In-Depth Analysis. The Dropbox client is written in 372 Python. To decrypt the traffic and obtain the details of the 373 sync protocol, we leverage the approach in [5] to hijack the 374 SSL socket by DynamoRIO [6]. Although we only decrypt 375 the Dropbox protocol, combining the commonality analysis 376 we think the other three services may follow a sync protocol 377 similar to that of Dropbox. 378

Fig. 5 shows a typical Dropbox sync workflow when 379 uploading a new file. In the sync preparation stage, the file is 380 first split and indexed locally, and the block list which 381 includes all identifiers of chunks is sent to the control server 382 in the *commit batch*. Chunks existing in the cloud can be 383 identified through hash-based checking and only new 384 chunks will be uploaded. Next in the data-synchronization 385 stage, the client communicates with the storage server 386 directly. The client synchronizes data iteratively, and in 387 each round of iteration several chunks will be sent. At the 388 end of one round of iteration, the client updates the meta- 389 data through the *list* message to inform the server that a 390 batch of chunks have been successfully synchronized, and 391 the server sends an OK message in response. Finally in the 392 sync-finish stage, the client communicates with the control 393 server again to ensure that all chunks are updated by the 394 *commit_batch*, and updates the metadata. 395

3.2 Why Less Data Cost More Time

Generally, to identify the redundancy in the sync process, the 397 client splits data into chunks and calculates their hashes to 398 find the redundancy. However, chunking with a large num-99 ber of hashing operations is computationally expensive, and 400 the time cost and the effectiveness of deduplication are 401 strongly impacted by the chunking method. For instance, 402 fixed-size chunking used by Dropbox is simple and fast, but 403 is less effective in deduplication. Content defined chunking 404 (CDC) [7] used by Seafile is more complex and computation 405 extensive, but can identify a larger amount of redundancy. 406

In our experiment in Section 2.2, when RTT is 200 ms, 407 Seafile uses the content defined chunking to achieve 408 65 percent DER. Although the available bandwidth is suffi-409 cient, the complex chunking method takes too much time 410 hence its total sync time is larger than Dropbox. However, 411 when the RTT is 500 ms and the bandwidth is limited, lower 412 DER leads to lower sync time by significantly reducing the 413 transmission time. The key insight from this observation is 414 that it is helpful to dynamically select the appropriate 415 chunking method according to the channel condition. 416

3.3 Why the Traffic Overhead Increases

Although delta encoding is a mature and effective method, 418 it is not implemented in all cloud storage services. One 419

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Fig. 6. An example to explain why the incremental sync fails in Dropbox. After inserting 2 MB data (C4) at the beginning of a 10 MB file, Dropbox re-indexes chunks and calculates the delta content.

420 possible reason is that most delta encoding algorithms work 421 at the granularity of file, while to save the storage space for 422 lower cost, files are often split into chunks to manage for 423 cloud storage services. Naively piecing together all chunks 424 to reconstruct the whole file to achieve incremental sync 425 would waste massive intra-cluster bandwidth.

426 Among popular storage clouds, Dropbox implements delta encoding at the chunk granularity. From the decrypted 427 traffic, we find that each chunk has a "parent" attribute 428 to map it to another similar chunk, and the delta encoding 429 is adopted between the two chunks. Fig. 6 shows how Drop-430 box performs delta encoding at the granularity of chunk 431 when inserting 2 MB data at the head of a 10 MB file. When 432 the file is modified, the client follows the fixed-size chunking 433 method to split and re-index the file. The chunks without 434 hash change are not processed further, so the TUO results of 435 4 MB window size in Fig. 2 are all close to 1. Otherwise, a 436 map is built based on the relative locations of the original 437 and modified versions, and the delta encoding is executed 438 439 between mapped chunks. Thus the delta of C1' and C1 is 2 MB and the total delta is 6 MB, 3 times the insertion size. In 440 441 Fig. 2, inserting 3 MB data at the head of 40 MB file causes nearly 40 MB the total sync traffic, because all chunks are 442 443 mapped to different parents after the re-indexing. In this case, the incremental sync fails to only update the changed 444 content. Different from Dropbox, the source codes of Seafile 445 indicate that the minimal modification it can detect is 1 MB, 446 which makes its delta-encoding algorithm very inefficient. 447 Seafile generates much higher unexpected sync traffic for 448 small file modifications. 449

As discussed in Section 3.1, the metadata is updated after 450 contents are successfully uploaded. Therefore, for a chunk in 451 the middle of sync, if it is modified before sync finishes, the 452 chunk can not be used for delta encoding. In the second 453 experiment in Section 2.3, when the modification happens at 454 the beginning time of the sync process, the client has to 455 upload both the original and modified versions and thus the 456 TUO is at least 2. Moreover, in the case that RTT=600 ms, 457 every modification is performed during the uploading pro-458 459 cess, and each modified version has to be uploaded entirely.

3.4 Why the Bandwidth Utilization Decreases

Iteration is a key characteristic of the data sync, but may sig-461 462 nificantly reduce the bandwidth utilization. There are several reasons. First, when synchronizing a lot of chunks 463 smaller than the maximum chunk size, the client has to wait 464 for an acknowledgement from the server before transferring 465 the next chunk. Thus the sequential acknowledgement lim-466 its the bandwidth usage, especially when sending a number 467 of small files and RTT is high. 468



Fig. 7. QuickSync system overview.

Second, although Dropbox incorporates bundling to bun- 469 dle small chunks into a bigger one (up to 4 MB) to mitigate 470 the problem, we can still see the throughput slumps 471 between two iterations when synchronizing large files (e.g., 472 40 MB). Different from other storage services, when trans- 473 ferring multiple big chunks at 4 MB, Dropbox opens up to 474 four concurrent TCP connections during the sync process. 475 At the beginning of a new iteration, the client assigns new 476 chunks for different connections. If one connection has 477 transferred the assigned chunk and received the acknowl- 478 edgement, it will not immediately start to send the next 479 chunk. Only after the other three connections have finished 480 transmissions, the new chunks are assigned. During the 481 iterations, because of the idle waiting of several connections, 482 the throughput reduces significantly. 483

Moreover, for GoogleDrive, it opens several new TCP 484 connections, each taking one iteration to transfer one chunk. 485 For instance, it totally creates 100 storage flows in 100 iterations to synchronize 100 small files. Such a mechanism 487 would incur additional overhead for opening a new SSL 488 connection and extend the slow start period, leading to significant throughput degradation thus reduced BUE. 490

4 SYSTEM DESIGN

Improving the sync efficiency in wireless networks is 492 important for mobile cloud storage services. In light of vari- 493 ous issues that result in sync inefficiency, we propose 494 QuickSync, a novel system which concurrently exploits a 495 set of techniques over current mobile cloud storage services 496 to improve the sync efficiency. 497

4.1 System Overview

To efficiently complete a sync process, our QuickSync system 499 introduces three key components: the Network-aware 500 Chunker (Section 4.2), the Redundancy Eliminator (Sec- 501 tion 4.3), and the Batched Syncer (Section 4.4). The basic func- 502 tions of the three components are as follows: 1) *identifying* 503 *redundant data through a network-aware deduplication technique;* 504 2) *reducing the sync traffic by wisely executing delta encoding* 505 *between two "similar" chunks;* and 3) *adopting a delayed-batched* 506 *acknowledgement to improve the bandwidth utilization.* 507

Fig. 7 shows the basic architecture of QuickSync. The sync 508 process begins upon detecting a change (e.g., add or modify 509 a file) in the sync folder. First, the Chunk Selector inside the 510 Network-aware Chunker splits an input file through content 511 defined chunking with the chunk size determined based on 512 the network condition monitored by the Network Monitor. 513 Metadata and contents are then delivered to the Redundancy 514 Eliminator, where redundant chunks are removed and delta 515

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Fig. 8. An example showing how QuickSync generates Virtual Chunks on the server.

516 encoding is executed between similar chunks to reduce the sync traffic for modification operations. Specifically, 517 QuickSync leverages the Sketch-based Mapper to calculate 518 the similarity of different chunks and identify similar 519 520 chunks. A database is applied to store metadata of local files. Finally the Batched Syncer leverages a delayed-batched 521 522 acknowledgement mechanism to synchronize all data chunks continuously to the cloud and conclude the sync pro-523 524 cess. Like other cloud storage systems, QuickSync separates the control server for metadata management from the stor-525 age server for data storage. Metadata and file contents are 526 transferred by meta flow and content flow respectively. Next 527 we describe the detailed design for each component. 528

529 4.2 Network-Aware Chunker

To improve the sync efficiency, our first step is to identify the 530 redundant data before the sync process. Although dedupli-531 cation is often applied to reduce the data redundancy for 532 storage in general cloud systems, extending existing dedu-533 534 plication techniques for personal cloud storage services faces two new challenges. First, previous deduplication techni-535 536 ques mostly focus on saving the storage space [8], improving 537 the efficiency for large-scale remote backup [9], [10], or only 538 optimizing the downlink object delivery [11]. These strategies are difficult to apply for personal cloud storage because 539 they often involve huge overhead and require an important 540 property named "stream-informed" [8], which requires the 541 data segment and their fingerprints to follow the same order 542 as that in a data file or stream. Such a property is not included 543 in a personal scenario. Second, a deduplication scheme 544 should be network-aware in a mobile network with varying 545 topology and channel conditions. A deduplication with 546 aggressive chunking will incur high computational cost for 547 mobile devices, which may degrade the sync performance 548 549 under good network conditions (Section 2.2).

Generally, the chunking granularity is closely related to 550 the computation overhead and the effectiveness of dedupli-551 cation. A more aggressive chunking strategy with very 552 small chunk size may allow for more effective deduplica-553 554 tion, but would involve higher total computation overhead to identify the duplicated data over a large number of 555 chunks, and vice versa. All previous deduplication systems 556 use a static chunking strategy with a fixed average chunk 557 558 size. Derived from the basic idea of Dynamic Adaptive Streaming over HTTP (DASH), the basic procedure of our 559 approach is to adaptively select an appropriate chunking 560 strategy according to the real-time network conditions to 561 reduce the total sync time. Intuitively, in slow networks, 562 since the bandwidth is limited, we select aggressive chunk-563 ing strategy to identify more redundancy and reduce the 564



Fig. 9. When the server synchronizes data to the client, the server finds real contents via Virtual Chunks and then delivers data to the client.

transmission time. When the bandwidth is sufficient, we 565 prefer larger chunks because of its lower computation overhead. Specifically, our approach consists of two key techniques as we will introduce below. 568

4.2.1 Network-Aware Chunk Size Selection

Instead, we propose the concept of Virtual Chunk that 570 implicitly stores the offset and length to generate the 571 pointers to the real content. For each user file on the server 572 side, QuickSync only stores one copy of all its chunks 573 including real contents, all Virtual Chunks under different 574 chunking strategies, and the metadata. Specifically, the 575 metadata mainly contains a *block list* including all hashes of 576 chunks, and a vblock list including all hashes of Virtual 577 Chunks. For a Virtual Chunk, the offset and the length of 578 the corresponding chunks can be calculated based on the 579 knowledge of all previous Virtual Chunk sizes in the *vblock* 580 list. Therefore each Virtual Chunk only needs to store the 581 chunk size of itself. In an uploading process of QuickSync, 582 after receiving all chunks of a file, the server forms the file 583 according to its metadata. It then conducts all other strate- 584 gies on the *chunking strategy list* to resplit the file and gener- 585 ate the metadata under various strategies. 586

Fig. 8 gives an example to illustrate how QuickSync generates Virtual Chunks on the server to reduce the storage overhead. Assume that we have two optional chunking strategies 589 to process a 6 MB file. To respond to different chunking 590 requirements of the client, the server can maintain multiple 591 *block_lists* containing all hashes and multiple copies of the 592 same file, as shown in Fig. 8 a at the cost of large storage 593 space. Figs. 8 b and 8 c show the cases when we use Virtual 594 Chunks to save the storage space. For all Virtual Chunks gen-595 erated by the equal chunking strategy, we add a *vblock_list* 596 including all hashes of these Virtual Chunks to the metadata. 597

When the server needs to synchronize data to a client, the 598 server first finds the corresponding chunk through the given 599 metadata. If the chunk found is a virtual one, the server 600 fetches the corresponding content based on the offset and 601 length of the chunk recorded. Fig. 9 shows an example. Like 602 all other commercial systems, QuickSync does not transfer 603 contents between two clients directly. A file is split into two 604 chunks and uploaded to the server. Then the server takes 605 other strategies to get three Virtual Chunks that point to the 607 Virtual Chunks, it fetches the content from the storage based 608 on its pointer.

4.3 Redundancy Eliminator

The Redundancy Eliminator is designed to eliminate the 611 redundant sync traffic. Ideally, only the modified parts of 612 the file need to be synchronized to the server through a technique such as delta encoding. However the effective func-614 tion of delta encoding has two requirements. First, the map 615

569

of the new to the old version must be identified as the input 616 for encoding. Second, the two versions for encoding must 617 be "similar", otherwise executing the delta encoding will 618 not provide any benefit but only involves additional com-619 putation overhead. As discussed in the previous section, all 620 files in current cloud storage systems are stored as indepen-621 622 dent chunks distributedly, and the delta encoding algorithm is executed between pairs of chunks in the modified and the 623 original file. With the fixed-size chunking, modification on 624 file may lead to a map between two "un-similar" chunks. 625 Also, a chunk in the middle of the uploading process cannot 626 be compared to enable delta encoding. We employ two tech-627 niques to alleviate these problems. 628

4.3.1 Sketch-Based Mapping 629

In QuickSync, once changes are detected and the modified 630 files are split into chunks, two similar chunks in the original 631 and the modified files are mapped in two steps. We first 632 compare the hashes of the new chunks with those of the 633 original file to identify the unchanged chunks that do not 634 need to be updated. Second, for the chunks without a hash 635 match in the original version, we leverage a technique 636 named sketch to estimate the similarity of chunks in the two 637 638 versions. We only build a map between two similar chunks in the new and old versions to perform delta-encoding. The 639 chunks without either a hash or sketch match are treated as 640 "different" chunks and will be transferred directly. We get 641 the sketch by identifying "features" [9] of a chunk that 642 would not likely change when there are small data varia-643 tions. In our implementation of QuickSync, we apply a roll-644 ing hash function over all overlapping small data regions, 645 and we then choose the maximal hash value seen as one fea-646 ture. We generate multiple features of the same chunk using 647 different hash functions. Chunks that have one or more fea-648 tures in common are likely to be very similar, but small 649 changes to the data are unlikely to perturb the maximal val-650 ues. To better represent a chunk, we get the sketch of the 651 chunk by calculating the XOR of four different features. 652

Buffering Uncompleted Chunks 4.3.2 653

To take advantage of the chunks transmitted in the air for 654 the delta encoding, we introduce two in-memory queues to 655 656 buffer the incomplete chunks that have been processed by the Network-aware Chunker. The uploading queue temporar-657 658 ily stores all chunks waiting to be uploaded via network communication, with each chunk recorded with three parts: 659 the data content, the hash value and the sketch of it. New 660 661 chunks from the Network-aware Chunker are pushed into this queue and popped up if they have been completely 662 663 uploaded. We can thus build a map between a new chunk and the one found in the uploading queue. 664

To handle modification operations, we create an *updating* 665 queue to buffer a chunk that finds a sketch match with another 666 667 chunk either on the server or the local uploading queue. Each chunk in the updating queue is tagged with the hash of its 668 matched chunk. Chunks are inserted into the updating queue 669 if a sketch match is found and popped up when the delta 670 encoding for two similar chunks is completed. 671

Algorithm 1 summarizes how Redundancy Eliminator 672 processes chunks provided by Network-aware Chunker and 673

eliminates redundant data before delivering chunks to the 674 Batched Sync for transmission. Upon file modifications and 675 the triggering of sync, files are first split into chunks by the 676 Network-aware Chunker. Then the Redundancy Eliminator 677 executes the two-step mapping process. The chunk without 678 a sketch or hash match is treated as a new chunk and inserted 679 into the uploading queue directly, while the ones found with 680 sketch match are bundled by the Redundancy Eliminator 681 along with their hashes and put in the updating queue. In Algorithm 1, we include an uploading process that monitors 683 the uploading queue and delivers chunks to Batched Syncer 684 for further uploading. We also provide an independent 685 updating process to continuously fetch chunk from the 686 updating queue, and then calculate the delta between the 687 mapped chunks. The delta will be inserted into the upload-688 ing queue. Finally all data in the uploading queue are syn-689 chronized to the server by the Batched Syncer. 690

Al	Algorithm 1. Sync Process at the Redundancy Eliminator						
1:	/*Assume that files are split as <i>chunk_list</i> first.*/	692					
2:	Two-step mapping process:	693					
3:	for each chunk C_i in <i>chunk_list</i> do	694					
4:	/*Step 1: check whether C_i is redundant.*/	695					
5:	if find $hash(C_i)$ in <i>uploading queue</i> or cloud then	696					
6:	omit redundant C_i , continue;	697					
7:	end if	698					
8:	/*Step 2: check whether C_i has a similar chunk.*/	699					
9:	if find $sketch(C_i)$ in <i>uploading queue</i> or cloud then	700					
10:	map C_i to the matched one;	701					
11:	add C_i to updating queue;	702					
12:	else	703					
13:	add C_i to uploading queue;	704					
14:	end if	705					
15:	end for	706					
16:	/*Upload new chunks to the cloud.*/	707					
17:	Uploading process:	708					
18:	for each chunk C_i in <i>uploading queue</i> do	709					
19:	deliver C_i to Batched Syncer for uploading;	710					
20:	end for	711					
21:	/*Perform delta-encoding between mapped chunks.*/	712					
22:	Updating process:	713					
23:	for each chunk C_i in <i>updating queue</i> do	714					
24:	calculate the delta between C_i and the mapped one;	715					
25:	deliver the delta to Batched Syncer for uploading;	716					
26:	end for	717					

4.4 Batched Syncer

The per-chunk sequential acknowledgement from the appli-719 cation layer and the TCP slow start are the main factors that 720 decrease the bandwidth utilization, especially for the sync 721 of multiple small chunks. To improve the sync efficiency, 722 we design the Batched Syncer with two key techniques to 723 improve the bandwidth utilization. 724

Batched Transmission 4.4.1

Cloud storage services leverage the app-layer acknowledge- 726 ment to maintain the chunk state. As a benefit, upon a con- 727 nection interruption, a client only needs to upload the un- 728 acknowledged chunks to resume the sync. Dropbox simply 729 bundles small chunks into a large chunk to reduce the 730 acknowledgement overhead. Although this helps improve 731

725

the sync throughput, when there is a broken connection, theDropbox client has to retransmit all small chunks if the bun-dled one is not acknowledged.

Our first basic technique is to defer the app-layer acknow-735 ledgement to the end of the sync process, and actively check 736 the un-acknowledged chunks upon the connection interrup-737 tion. This method on the one hand reduces the overhead due 738 to multiple acknowledgements for different chunks and also 739 avoids the idle waiting for the acknowledgement between 740 two chunk transmissions. On the other hand it avoids the 741 need of retransmitting many chunks upon a connection 742 interruption. The check will be triggered under two condi-743 tions. First, the check will be initiated when the client cap-744 tures a network exception, usually caused by the process 745 shut down or the connection loss at the local side. Second, 746 747 the failure of the sync process can be also caused by interruption in the network that cannot be easily detected by the local 748 749 devices. To detect the network failure, we monitor the transmission progress to estimate if there is an exception in the 750 751 network. Specifically, we monitor the data transfer progress in small time windows (e.g., a second). If there is no progress 752 in several consecutive time windows, the Batched Syncer 753 actively terminates the current connection and checks the 754 control server for the missing chunks. 755

During the transmission, the Batched Syncer continuously sends chunks in the uploading queue of the Redundancy Eliminator. If the connection is interrupted by network exceptions or the sync process has no progress for a period of time, the client connects to the control server to query the unacknowledged chunks, and then uploads them after the content flow is re-established.

763 4.4.2 Reusing Existing Network Connections

The second technique is to reuse the existing network con-764 nections rather than making new ones in storing files. While 765 it may be easy and natural to make a new network connec-766 tion for each chunk, the handshake overhead for establish-767 ing a new connection is not negligible, and creating many 768 new connections also extends the period in the slow start 769 state especially for small chunks. The Batched Syncer reuses 770 the storage connection to transfer multiple chunks, avoiding 771 the overhead of duplicate TCP/SSL handshakes. Moreover, 772 cloud storage services maintain a persistent notification 773 flow for capturing changes elsewhere. Hence we reuse the 774 notification flow for both requesting notification and send-775 776 ing file data to reduce the handshake overhead and the impact of slow start. Specifically, both the request and data 777 are transferred over HTTP(S), so we use the Content-778 Type field in the HTTP header to distinguish them in the 779 same TCP connection. 780

781 **5** SYSTEM IMPLEMENTATION

To evaluate the performance of our proposed schemes, we
build the QuickSync system over both Dropbox and Seafile
platforms.

Implementation Over Dropbox. Since both the client and
server of Dropbox are totally closed source, we are unable
to directly implement our techniques with the released
Dropbox software. Although Dropbox provides APIs to
allow user program to synchronize data with the Dropbox

server, different from the client software, the APIs are 790 RESTful and operate at the full file level. We are unable to 791 get the hash value of a certain chunk, or directly implement 792 delta-encoding algorithm via the APIs. 793

To address this problem, we leverage a proxy in Amazon 794 EC2 which is close to the Dropbox server to emulate the 795 control server behavior. The proxy is designed to generate 796 the Virtual Chunks, maintain the map of file to the chunk 797 list and calculate the hash and the sketch of chunks. During 798 a sync process, user data are first uploaded to the proxy, 799 and then the proxy updates the metadata in the database 800 and stores the data to the Dropbox server via the APIs. Since 801 the data storage server of Dropbox is also built on Amazon 802 EC2, the bandwidth between our proxy and Dropbox is sufficient and not the bottleneck. 804

To make our Network-aware Chunker efficient and 805 adjustable, we use the SAMPLEBYTE [11] as our basic 806 chunking method. Like other content defined chunking 807 methods, the sample period p set in SAMPLEBYTE also 808 determines both the computation overhead and deduplication ratio. We leverage the adjustable property of p to 810 generate a suite of chunking strategies with various deduplication ratio and computation overhead, including the 812 chunk-based deduplication with the average chunk size 813 set to 4, 1 MB, 512 and 128 KB. Each Virtual Chunk contains a 2-byte field for chunk length. 815

We use librsync [13] to implement delta encoding. We 816 use a tar-like method to bundle all data chunks in the sync 817 process, and a client communicates with our proxy at the 818 beginning of a sync process to notify the offset and length of 819 each chunk in the sync flow. The timer of our Syncer is set 820 to 60 s. We write the QuickSync client and proxy in around 821 2,000 lines of Java codes. To achieve efficiency, we design 822 two processes to handle chunking and transmission tasks 823 respectively in the client. The client is implemented on a 824 Galaxy Nexus smartphone with a 1.2 GHz Dual Core CPU, 825 1 GB memory and the proxy is built on an Amazon EC2 826 server with a 2.8 GHz Quad Core CPU and 4 GB memory. 827

Implementation Over Seafile. Although we introduce a 828 proxy between the client and the Dropbox server, due to the 829 lack of full access of data on the server, this implementation 830 suffers from the performance penalty. For instance, to per-831 form delta encoding, the proxy should first fetch the entire 832 chunk from the Dropbox server, update its content and 833 finally store it back to Dropbox. Even though the bandwidth 834 between the proxy and the Dropbox server is sufficient, 835 such an implementation would inevitably involve addi-836 tional latency during the sync process.

In order to show the gain in the sync efficiency when our 838 system is fully implemented and can directly operate over 839 the data, we further implement QuickSync with Seafile [14], 840 an open source cloud storage project. The implementation 841 is similar to that using Dropbox but without the need of a 842 proxy. Specifically, we directly modify source codes at both 843 the client and server sides. We modify the client in a Linux 844 laptop with a 2.6 GHz Intel Quad Core CPU and 4 GB mem-845 ory. We build the server on a Linux machine with a 3.3 GHz 846 Intel Octal Core CPU and 16 GB memory, as only the Seafile 847 software on Linux platform is open source. Techniques in 848 QuickSync can also be implemented in the similar way on 849 other mobile platforms. 850



Fig. 10. Speed improved by network-aware Chunker.

851 6 **PERFORMANCE EVALUATION**

To evaluate the performance of our schemes, we first inves-852 tigate the throughput improvement of using the Network-853 aware Chunker, and then show that the Redundancy Elimi-854 nator is able to effectively reduce the sync traffic. We further 855 evaluate the capability of the Batched Syncer in improving 856 the bandwidth utilization efficiency. Finally, we study the 857 overall improvement of the sync efficiency using real-world 858 workloads. In each case, we compare the performances of 859 the original Seafile and Dropbox clients with those when 860 the two service frameworks are improved with QuickSync. 861

862 6.1 Impact of the Network-Aware Chunker

We first evaluate how the Network-aware Chunker improves 863 the throughput under various network conditions. We collect 864 about 200 GB data from 10 cloud storage services users, and 865 randomly pick about 50 GB as the data set for uploading. The 866 rest about 150 GB data are pre-stored on the server for dedu-867 plication purpose. We repeat the sync process under various 868 RTT to measure the sync speed, defined as the ratio of the 869 original data size to the total sync time, and the average CPU 870 usage of both the client and server. The minimal RTT from 871 our testbed to the Seafile and Dropbox server is 30 and 872 200 ms respectively. 873

In Fig. 10a, when the RTT is very low (30 ms), since the 874 bandwidth is sufficient, the client selects the un-aggressive 875 chunking strategy with low computation overhead to split 876 877 files, and the sync speed outperforms the original one by 12 percent. In Fig. 10b, the Network-aware Chunker is shown 878 to adaptively select smaller average chunk size in a poor net-879 work condition to eliminate more redundancy and reduce 880 the total sync time. Thus, although the sync speed decreases 881 at higher RTT, our scheme can still achieve a higher total sync 882 speed by selecting a smaller average chunk size with the 883 aggressive chunking strategies to eliminate more redundancy 884 and thus reduce the transmission time. Overall, our imple-885 mentations can dynamically select an appropriate chunking 886 strategy for deduplication, which leads up to about 31 percent 887 increase of the sync speed under various network conditions. 888



Fig. 11. CPU overhead of network-aware Chunker.

We plot the CPU usages of QuickSync client and server ⁸⁸⁹ in Fig. 11. Since the original systems do not change their ⁸⁹⁰ chunking strategies based on network conditions, we also ⁸⁹¹ plot their constant CPU usages as the baseline. As RTT ⁸⁹² increases, the CPU usages for both the client and server of ⁸⁹³ QuickSync increase, as more aggressive chunking strategy ⁸⁹⁴ is applied to reduce the redundant data. The CPU usage for ⁸⁹⁵ Seafile is lower because of more powerful hardware. The ⁸⁹⁶ CPU usage of client reaches up to 12.3 and 42.7 percent in ⁸⁹⁷ two implementations respectively which is still within the ⁸⁹⁸ acceptable range. ⁸⁹⁹

6.2 Impact of the Redundancy Eliminator

Next we evaluate the sync traffic reduction of using our 901 Redundancy Eliminator with the average chunk size set to 902 1 MB to exclude the impact of adaptive chunking. We con- 903 duct the same set of experiments for modify operation as 904 shown in Fig. 2, and measure the sync traffic size to calculate their TUO. 906

900

In Fig. 12, for both flip and insert operations, the TUO of 907 our mechanism for all files in any position is close to 1, 908 indicating that our implementation only synchronizes the 909 modified content to server. The TUO results for flip or 910 insert operation on small files (≤ 100 KB) have reached 911 1.3, where the additional traffic is due to the basic over- 912 head of delta encoding. The TUO results for delete opera-913 tion are close to 0 because the client does not need to 914 upload the delta besides performing the delta encoding. 915 The results of Dropbox modification are similar and omit-916 ted due to the page limit. 917

Furthermore, to evaluate the traffic reduction for syn- 918 chronizing changes of file whose corresponding chunks are 919 on their way to the server, we conduct the same set of 920 experiments as those in Fig. 3 with the results shown in 921 Table 3. The TUO results in each case are close to 1. Our 922 scheme only needs to synchronize the new contents under 923 arbitrary number of modifications and any RTT, with our 924 in-memory uploading queue to buffer files in the middle of 925 transmissions to facilitate the delta encoding. 926



Fig. 12. Traffic utilization overhead reduction of Seafile modification.

		100 0	Gyneri	00633			
RTT (ms)	Seafi	le+Quick	Sync	Dropbox+QuickSync			
	# = 1	# = 3	# = 5	# = 1	# = 3	# = 5	
30	1.2306	1.1795	1.1843	-	-	-	
200	1.1152	1.2742	1.1834	1.1067	1.1777	1.2814	
400	1.2039	1.2215	1.2420	1.1783	1.1585	1.2978	
600	1.2790	1.1233	1.2785	1.2268	1.2896	1.1865	

TABLE 3 TUO of Sync Process

During the uploading process, modifications are performed in the being synced files.

927 6.3 Impact of the Batched Syncer

928 6.3.1 Improvement of BUE

To examine the performance of the Batched Syncer in improving the bandwidth utilization, we set the average chunk size to 1 MB to exclude the impact of adaptive chunking. In Section 2.4, we observe that cloud storage services suffer low BUE, especially when synchronizing a lot of small files. We conduct the same set of experiments with use of our proposed schemes.

Fig. 13 shows the level of BUE improvement under different network conditions. When synchronizing a batch of chunks, the reduction of the acknowledgement overhead helps improve the bandwidth utilization efficiency up to 61 percent. The improvement is more obvious in high RTT environment where the throughput often experiences big reduction especially when the acknowledgements are frequent.

943 6.3.2 Overhead for Exception Recovery

The per chunk acknowledgement is designed to reduce the 944 945 recovery overhead when the sync process is unexpectedly interrupted. In our Batched Syncer, the client will not wait 946 for an acknowledgement for every chunk. Now we examine 947 whether this design will cause much more traffic overhead 948 949 for exception recovery. We upload a set of files with different sizes, and close the TCP connection when half of the file 950 has been uploaded. After the restart of the program, the cli-951 ent will create a new connection to finish the sync. We 952 record the total sync traffic and calculate the TUO in Fig. 14. 953 Our results show that in each case, the TUO of QuickSync is 954 close to 1, and the highest TUO is only about 1.5, indicating 955 that our implementations will not cause very high overhead 956 for exception recovery. In our design, before resuming the 957 958 sync, the client communicates with the server first to check the chunks that are not received and need to be transferred. 959

960 6.4 Performance of the Integrated System

Now we assess the overall performance of our implementation using a series of representative workloads for cloud
storage services on Windows or Android. Each workload
combines a set of file operation events, including file



Fig. 13. BUE improvement.



Fig. 14. Recovery overhead.

creation, modification or deletion, which will trigger corresponding events in the local file system. The event number 966 in each workload and performance results are shown in 967 Table 4. We compare the sync performance of QuickSync 968 with other two alternatives. LBFS [7] is a low-bandwidth 969 remote file system that leverages the fine-granularity 970 content-defined chunking to identify and reduce the redun-971 dant sync traffic. EndRE [11] is an end-system redundancy 972 elimination service. We also show the performance results 973 of the original system as the baseline in our evaluation. 974

We first generate the workloads on Windows platform 975 based on Seafile and its modification. The QuickSync Paper 976 workload is resulted from uploading the files of this paper, 977 and the Seafile Source generates load by storing all the 978 source codes of the Seafile. Both types of workload contain 979 a lot of small files and do not contain the file modification or 980 deletion. Compared to the original system, although the 981 traffic size reduction for the two workloads are small (7.5 982 and 8.9 percent), our implementation reduces the total sync 983 time by 35.1 and 51.8 percent respectively. The reduction is 984 mainly caused by bundling the small files to improve the 985 bandwidth utilization, as the Seafile Source contains 1,259 986 independent files. The Document Editing workload on Win- 987 dows is generated when we naturally edit a PowerPoint file 988 in the sync folder from 3 to 5 MB within 40 min. We capture 989 many creation and deletion events during the editing pro- 990 cess, as temporary files whose sizes are close to that of the 991 original .ppt file are created and deleted. Changes are auto- 992 matically synchronized. Our solution significantly reduces 993 the traffic size, with QuickSync to execute the delta encod- 994 ing on the temporary files in the middle of the sync process 995 to reduce the traffic. The Data Backup workload on Win- 996 dows is a typical usage for large data backup. This work- 997 load contains 37,655 files, with various file types (e.g., PDF 998 or video) and sizes (from 1 KB to 179 MB). Our QuickSync 999 achieves 37.4 percent sync time reduction by eliminating 1000 the redundancy and reducing the acknowledgement over- 1001 head to improve the bandwidth utilization. 1002

We also play the workload on Android platform. The 1003 Document Editing workload on Android is similar to that 1004 generated in the above experiment but contains fewer modifications. Our implementation reduces 41.4 percent of the 1006 total sync time. The Photo Sharing is a common workload for 1007 mobile phones. Although the photos are often in the encoded 1008 format and hard to be deduplicated, our implementation can 1009 still achieve 24.1 percent time saving through the batched 1010 transmission scheme. The System Backup workload is gener-1011 ated to back up all system settings, app binaries together 1012 with app configurations in a phone via a slow 3G network. 1013 As our implementation adaptively selects aggressive chunk-1014 ing strategy to eliminate larger amount of the backup traffic 1015

TABLE 4
Practical Performance Evaluation for QuickSync Using a Series of Real World Representative Workload

Workload (Platform) # of Events			Traffic Size				Sync Time				
	С	Μ	D	Origin	QSync	LBFS	EndRE	Origin	QSync	LBFS	EndRE
QuickSync Paper (W)	74	0	0	4.67 MB	4.32 MB	4.18 MB	4.47 MB	27.6 s	17.9 s	31.4 s	19.8 s
Seafile Source (W)	1,259	0	0	15.6 MB	14.2 MB	13.7 MB	14.9 MB	264.1 s	127.3 s	291.8 s	174.1 s
Document Editing (W)	12	74	7	64.3 MB	12.7 MB	57.3 MB	60.2 MB	592.0 s	317.3 s	514.8 s	488.2 s
Data Backup (W)	37,655	0	0	2 GB	1.4 GB	1.1 GB	1.6 GB	68.7 m	43.1 m	83.4 m	55.6 m
Document Éditing (A)	1	4	0	4.1 MB	1.5 MB	3.7 MB	3.9 MB	24.4 s	14.3 s	46.8 s	21.9 s
Photo Sharing (A)	11	0	0	21.1 MB	20.7 MB	20.2 MB	20.6 MB	71.9 s	54.6 s	133.6 s	65.2 s
System Backup (A)	66	0	0	206.2 MB	117.9 MB	96.4 MB	136.9 MB	612.3 s	288.7 s	762.4 s	402.8 s
Ápp Data Backup (A)	17	0	0	66.7 MB	36.6 MB	34.9 MB	41.3 MB	465.7 s	125.0 s	271.4 s	247.9 s

We compare the sync performance with the original system, LBFS [7], and EndRE [11]. W: Windows platform. A: Android platform. Event C: Creation. Event M: Modification. Event D: Deletion.

1016 and bundles chunks to improve the bandwidth utilization, 52.9 percent sync time saving is achieved. App Data Backup 1017 1018 is a workload generated when we walk in the outdoor environment while using a phone in a LTE network to back up 1019 the data and configurations of several specified applications. 1020 As the network condition changes during our movement, 1021 1022 QuickSync dynamically selects the proper chunking strategy to eliminate the redundant data, which reduces 45.1 percent 1023 sync traffic and 73.1 percent total sync time. 1024

Interestingly, for most workloads in our experiment 1025 LBFS achieves the lowest traffic size in the sync process, but 1026 the total sync time of LBFS is larger than other solutions. 1027 This is because LBFS leverages a very aggressive deduplica-1028 tion strategy that chops files into small chunks and identi-1029 fies redundant data by checking hash values. However, the 1030 1031 aggressive strategy does not always improve the sync efficiency since it is computation-intensive in the resource-1032 1033 constraint mobile platform. In addition, the effectiveness of deduplication degrades for compressed workloads (e.g., 1034 1035 photo sharing). QuickSync outperforms LBFS and EndRE by adaptively selecting the proper chunking strategy 1036 according to current network conditions, and wisely execut-1037 ing delta encoding during file editing. 1038

1039 7 RELATED WORK

Measurement Study. Recently a large number of measurement research efforts have been conducted on enterprise cloud storage services [15], [16], [17], [18] and personal cloud storage services [2], [19], [20], [21], [22], [23], [24], [25].

Focusing on the enterprise cloud storage services, 1044 CloudCmp [15] measures the elastic computing, persistent 1045 1046 storage, and networking services for four major cloud providers. The study in [16] provides a quantitative analysis of 1047 the performance of the Windows Azure Platform. Works in 1048 [17] perform an extensive measurement against Amazon S3 1049 to elucidate whether cloud storage is suitable for scientific 1050 grids. Similarly, [18] presents a performance analysis of the 1051 Amazon Web Services. However these studies provide no 1052 insights into personal cloud storage services, while our 1053 1054 measurement study focuses on the emerging personal cloud storage services in mobile/wireless environments. 1055

Some literature studies also attempt to analyze the performance of personal cloud storage services. To our best knowledge, Hu et al. first analyze personal cloud storage services by comparing the performance of Dropbox, Mozy, Carbonite and CrashPlan [24]. However, they only provide an incomplete analysis on the backup/restore time for sev- 1061 eral types of files. Gracia-Tinedo et al. study the REST inter- 1062 faces provided by three big players in the personal cloud 1063 storage arena [22], and more recently they conduct a mea- 1064 surement study of the internal structure of UbuntuOne [21]. 1065 Drago et al. give a large-scale measurement for Dropbox 1066 [19], and then compare the system capabilities for five popu- 1067 lar cloud storage services in [2]. However, all these previous 1068 studies only focus on the desktop services based on black-1069 box measurement. Li et al. give the experimental study of 1070 the sync traffic, demonstrating that a considerable portion of 1071 the data sync traffic is wasteful [20]. Our work steps closer 1072 to reveal the root cause of inefficiency problem from the pro- 1073 tocol perspective, and we are the first to study the sync effi- 1074 ciency problem in mobile/wireless networks where the 1075 network condition (e.g., RTT) may change significantly. 1076

System Design. There are many studies about the system 1077 design for cloud storage services [26], [27] but they mostly 1078 focus on enterprise backup instead of the personal cloud. 1079 UniDrive [28] is designed to boost the sync performance of 1080 personal cloud storage services by leveraging multiple 1081 available clouds to maximize the parallel transfer opportu- 1082 nities. However, relying on existing cloud storage plat- 1083 forms, UniDrive is not able to address the sync inefficiency 1084 problems we identified in existing personal cloud storage 1085 services. An adaptive sync defer (ASD) mechanism is pro- 1086 posed to adaptively defer the sync process to follow the lat- 1087 est data update [29]. The bundling idea of our Batched 1088 Syncer is similar to ASD, but ASD incurs much more recov-1089 ery overhead when the sync is interrupted. Moreover, as a 1090 middleware solution, ASD can not avoid the incremental 1091 sync failure described in Section 2.3. QuickSync addresses 1092 the sync failure problem by applying our sketch-based 1093 redundancy elimination. ViewBox [30] is designed to detect 1094 the corrupted data through the data checksum and ensure 1095 the consistency by adopting view-based synchronization. It 1096 is complemented with our QuickSync system. 1097

CDC and Delta Encoding. QuickSync leverages some existing techniques, such as content defined chunking [7], [8], 1099 [9], [10], [11], [14], [31], [32] and delta encoding [4]. Rather 1100 than directly using these schemes, the aim of QuickSync is 1101 to design best strategies to adjust and improve these techniques for better supporting mobile cloud storage services. In 1103 all previous systems using CDC, both the client and server 1104 use the fixed average chunk size. In contrast, QuickSync utilizes CDC addressing for a unique purpose, adaptively 1106 1107 selecting the optimized average chunking size to achieve the sync efficiency. Delta encoding is also not a new idea 1108 but it poses big challenge when implemented with the cloud 1109 storage system where files are split into chunks and stored 1110 distributedly. The techniques proposed in our Redundancy 1111 Eliminator leverage the sketch of chunks to address the lim-1113 itation and wisely perform delta encoding on similar chunks to reduce the sync traffic overhead. 1114

8 DISCUSSION 1115

In this section, we discuss other issues in deploying and 1116 1117 using QuickSync to improve the sync efficiency for mobile cloud storage services. 1118

1119 Why QuickSync Focuses on Upload Traffic. In our current 1120 design of QuickSync, we mainly focus on improving the sync efficiency of the upload transmission for two key rea-1121 1122 sons. First, the dominant traffic of most traditional mobile 1123 applications, such as web browser, streaming application, or 1124 news reader incur the download traffic. Hence a number of 1125 previous efforts have studied on the download transmission optimization in mobile/wireless environments [10], [11], 1126 1127 [31]. However as an emerging and popular services, mobile 1128 cloud storage generates significant upload traffic which is rarely studied in previous works. Second, typically in an 1129 1130 LTE/3G network, the upload throughput is much less than the download throughput [3]. Therefore, it is necessary and 1131 1132 more important to improve the sync efficiency for the upload 1133 traffic of cloud storage services in a mobile environment

Energy Consumption. In this paper we mostly focus on the 1134 sync efficiency of mobile cloud storage services. Due to the 1135 1136 limited battery drain of mobile devices, energy consumption is another important performance metric for the mobile 1137 1138 sync services [33]. It is hard to give a conclusion whether QuickSync will cause additional energy consumption for 1139 1140 mobile devices. This is because QuickSync improves the 1141 sync efficiency by increasing the bandwidth utilization and reducing the volume of sync traffic. Although our techni-1142 ques may cause additional computation overhead in certain 1143 1144 scenarios, these techniques also effectively reduce the data transmission time as well as the energy caused by network 1145 interfaces. Generally, the transmission energy consumption 1146 is more significant. However, we would not claim that 1147 QuickSync reduce the energy consumption, but will study 1148 the energy problem in the future. 1149

Deployment of QuickSync. QuickSync can be deployed in 1150 current cloud storage services by adding a QuickSync proxy 1151 1152 between the client and the server, or updating the existing server-side infrastructure to incorporate these new techni-1153 1154 ques provided by QuickSync. A proxy-based implementation is easier for deployment but involves more computation and storage overhead since it requires the proxy to temporar-1156 ily store the intermediate state of the sync process, while a 1157 full implementation of QuickSync can achieve better perfor-1158 mance but needs to update the server. Besides, a proxy-based 1159 implementation is also complemented with multi-cloud sys-1160 tem [28] which is built on multiple existing cloud providers 1161 to obtain better reliability and security. 1162

9 CONCLUSION 1163

Despite their near-ubiquity, mobile cloud storage services 1164 fail to efficiently synchronize data in certain circumstance. 1165

In this paper, we first study four popular cloud storage 1166 services to identify their sync inefficiency issues in wireless 1167 networks. We then conduct the in-depth analysis to give the 1168 root causes of the identified problems with both trace stud- 1169 ies and data decryption. To address the inefficiency issues, 1170 we propose QuickSync, a system with three novel techni- 1171 ques. We further implement QuickSync to support the sync 1172 operation with Dropbox and Seafile. Our extensive evalua- 1173 tions demonstrate that QuickSync can effectively save the 1174 sync time and reduce the significant traffic overhead for 1175 representative sync workloads. 1176

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